

data on the contents of said order from said [server] communication network, and storing , when said e-mail address coincides with an address of said server to which said order was transmitted, said trading information in a storage device;

receiving from said [server] communication network trading processing information including an e-mail address, a present status of processing for processing initiated for said order, a present status of processing for delivery of said product corresponding to said order, a present status of processing for payment processing for said trading, and the trading identifier; and

comparing said trading identifier and said e-mail address included in said trading information with said trading identifier included in said trading processing information, and outputting a warning if they are not coincident, and adding said trading processing information to said trading information stored in said storage device if they are coincident.

--29. A method according to claim 1, further comprising a step of repeating said step of receiving trading processing information and said step of comparing until an end of said trading.

--30. An electronic commerce support method for managing trading in a server for providing a plurality of clients with electronic commerce services, comprising the steps of:

receiving an order for a product in the electronic commerce in response to an input by a user from a client through a communication network, and performing order acceptance processing for said product in accordance with a predetermined electronic commerce processing;

transmitting to said client trading information including a trading identifier associated with said order and data on the contents of said order;

storing said trading information and an e-mail address of said client ordering said trading in a storage;

creating trading processing information including a present status of processing for processing initiated for said order, a present status of processing for delivery of said product corresponding to said order, a present status of processing for payment processing for said trading, and the trading identifier;

obtaining an e-mail address of a client as a destination of said trading information stored in said storage;

transmitting said trading processing information to said client; and

managing the present status of processing for the processing initiated for said order, the present status of the processing for delivery of said product corresponding to said order, and the present status of processing for the payment processing for said trading until the order processing, the delivery, and the payment processing are completed.

22
--31. A method according to claim 30, further comprising a step of repeating said step of creating said trading processing information, said step of obtaining said e-mail address and said step of transmitting said trading processing information until an end of said trading.--

--32. A method according to claim 31, further comprising the step of:

searching for the present status for the processing for said order, the present status of the processing for delivery of said product corresponding to said order, and the present status of processing for the payment processing for said trading, based on a trading identifier involved in a request from a client, to create trading processing information, and transmitting said trading processing information to said client.

--33. A server for providing electronic commerce services to a plurality of clients, comprising:

an order acceptance processing device for receiving an order for a product on the electronic commerce from a client in response to an input by a user through a communication network, and performing order acceptance processing for said product in accordance with a predetermined electronic commerce processing;

a trading information transmitting device for transmitting to said client trading information including a trading identifier associated with said order and data on the contents of said order;

an trading status transmitting device for creating trading processing information including a present status of processing for processing initiated for said order, a present status of processing for delivery of said product corresponding to said order, a present status of processing for payment processing for said trading, and the trading identifier, and transmitting said trading processing information to said client; and

an order processing managing device for managing the present status of processing for the processing initiated for said order, the present status of the processing for delivery of said product corresponding to said order, and the present status of processing for the payment processing for said

trading until the order processing, the delivery, and the payment processing are completed.

--34. A server according to claim 33, further comprising:

2
a processing status transmitting device for searching for the present status for the processing for said order, the present status of the processing for delivery of said product corresponding to said order, and the present status of processing for the payment processing for said trading, based on a trading identifier contained in a request from a client, to create trading processing information, and transmitting said trading processing information to said client.

--35. A storage medium having an electronic commerce support program provided in a server for providing electronic commerce services to a plurality of clients, said program being readable by a CPU in said server for managing trading, said storage medium comprising:

a storage component having a code sequence for realizing the step of receiving an order for a product on the electronic commerce from a client in response to an input by a user through a communication network, and performing order acceptance processing for said product in accordance with a predetermined electronic commerce processing;

2

a storage component having a code sequence for realizing the step of transmitting to said client trading information including a trading identifier associated with said order and data on the contents of said order;

a storage component having a code sequence for realizing the step of creating trading processing information including a present status of processing for processing initiated for said order, a present status of processing for delivery of said product corresponding to said order, a present status of processing for payment processing for said trading, and the trading identifier, and transmitting said trading processing information to said client; and

a storage component having a code sequence for realizing the step of managing the present status of processing for the processing initiated for said order, the present status of the processing for delivery of said product corresponding to said order, and the present status of processing for the payment processing for said trading until the order processing, the delivery, and the payment processing are completed.

--36. A storage medium having an electronic commerce support program provided in a shopping server for providing electronic commerce services to a plurality of clients, said

program being readable by a CPU in said shopping server for managing trading, said storage medium comprising:

a storage component having a code sequence for realizing the step of receiving an order for a product on the electronic commerce from a client in response to an input by a user through a communication network, and performing order acceptance processing for said product in accordance with a predetermined electronic commerce processing;

a storage component having a code sequence for realizing the step of transmitting to said client trading information including a trading identifier associated with said order and data on the contents of said order;

a storage component having a code sequence for realizing the step of transmitting to said client a present status of processing for processing initiated for said order;

a storage component having a code sequence for realizing the step of transmitting a request for delivery of said product corresponding to said order to a delivery managing server connected to said shopping server; and

a storage component having a code sequence for realizing the step of transmitting a request for payment processing for said trading to a payment managing server.--
